



Job Title: Manager, training and customer support

Job Class: Exempt

Job Summary: We are seeking an experienced training manager to lead our learning and development strategy, manage its implementation and measure its impact. A successful candidate will be passionate about training and excited about leading new client product awareness and adoption.

Responsibilities include:

- Ensuring strategic alignment of the training department with business goals
- Evaluating individual and organizational performance to ensure training is meeting business needs and improving performance
- Identifying training needs by consulting with stakeholders and using needs assessments
- Developing and delivering training solutions that meet business needs
- Optimizing training processes for efficiency
- Selecting and managing resources, including working with both internal employees and clients to develop and deliver training
- Managing the technologies and technical personnel required to develop, manage and deliver training

Requirements:

- Knowledge of learning and development best practices
- A proven track record of training program development and management
- Excellent leadership skills
- Excellent written and oral communication skills

Apply at: jobs@behome247.com, attaching your resume.